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(Not for submission under 37 CFR 1.99)

Application Number	10612540
Filing Date	2003-07-02
First Named Inventor	Randy D. Baxter
Art Unit	3623
Examiner Name	Neil R. Kardos
Attorney Docket Number	RSW920030049US2

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	1	Matzler, Kurt and Hans H. Hinterhuber, "How to make product development projects more successful by integrating Kano's model of customer satisfaction into quality function deployment". Technovation, 18:1 (1998). pp. 25-38.	<input type="checkbox"/>

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